

- **Operation of legitimate help-line to address piling up VAT problems to save system failure.**

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Subject: Operation of legitimate help-line to address piling up VAT problems to save system failure.

Sir,

The VAT Act & VAT Rules were posted on WEB. But the schedule of Rates was never made public before it was published in VSTI Special edition. The suggestion & improvement etc. were submitted but neither got any response, oral, written or through website so far, which will clearly deliver to your goodself that transparency has not been kept up as promised.

The VAT help-line is advertised, but is almost non-functional, Non-committal, uncertain, ambiguous, & Topsy Turvy.

There are problems regarding Rates of Tax as goods & Inputs have either not been alphabetically arranged, or their beginnings, nomenclature descriptions & specifications have gone totally different with Trade-Tax commodities. Entries do not specifically include certain products parts, components, accessories and attachments. Items of same broad category as were elaborated under UPTT do not find mention & or exclusions not mentioned. This will create huge problems & drag most of the goods & Inputs to arbitrary discretion & push them under unclassifieds & put huge burden of unnecessary Taxation on Dealers & multiply litigations. In the background of aforesaid circumstance, the system itself will prove ineffective & non-speaking.

Therefore it is requested that :-

- (i) That VAT help-line for Industrial Associations be setup to address the problems through E-mails & replies through E-Mails be given in unequivocal, certain terms on time bound basis.
- (ii) The problems which help line may not reply may be put before higher officials for decision who may classify the same as per time schedule.
- (iii) The gapping period for Non-responsiveness may be treated as time during which the business interpretation be accepted.
- (iv) The classification should be treated committal & binding on Dept.

Thanking You

Yours truly,

D.S. Verma
Executive Director